



Squish Me. Shape Me. Eat Me!

(Terms and Conditions)

1. Non Participating (Spectators)

Whilst everyone is welcome, space in the workshop is limited. Persons not participating in the chocolate making may be asked to make way for paying customers where capacity is affected. Please be advised your seat may be required by children eager to create their chocolate sensations.

2. Special Chocolate (Allergies and Intolerances)

Choc-o-Bloc Milk, Dark and White chocolates do not contain nuts, however they may have been processed in areas common with products which could contain nuts. Parents of children with special dietary requirements can make a choice regarding its suitability for their child. All of our chocolate portions are pre-packed and ready for use. Choc-o-bloc will however at no additional charge accommodate special needs by packaging up and processing separately any alternative chocolate (NOT COOKING CHOCOLATE) supplied by the customer, deemed suitable for their Childs needs.

Chocolate quantities required (Milk 200g, Dark 20g, White 30g)

3. Provisional Bookings (Applies to groups of 8 or more)

All bookings must be confirmed by a payment of a £20 deposit within 7 days. After that time the booking will be erased where payment has not been received (Every effort will be made to contact all customers before this action is taken).

4. Changes to confirmed bookings.

We try to ensure that your party is catered for; we only ask that you keep us advised of changes in numbers so that we can restrict bookings accordingly.

4a. There is no financial penalty for a change in numbers (Subject to meeting minimum limits).

However if you do not inform us of increased numbers at least two days before your booking, we cannot guarantee availability (We therefore suggest that you book the maximum number you require).

4b. Changes to DATE and TIME will be subject to availability (Note Deposit is not refundable).

5. Deposits

Please note. A deposit is a payment required so that we will not take additional bookings that would conflict with your booking. Space in the workshop is limited and we are careful not to overbook. Should you then cancel your booking, we must be compensated for the loss of business (potential bookings which we have turned down).

6. Refunds.

Deposits are transferable to alternative dates, but are not refundable.



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2. Family Pass (2 Children plus 2 Adults or 3 Children plus 1 Adult)

Discount will apply to bookings of four or more where adults with children are all fully participating in the chocolate making, £4 discount will be deducted from your total bill (It will not apply where adults are simply assisting children. One pass only per group).

3. Special Chocolate (Allergies and Intolerances)

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5b. Changes to DATE and TIME will be subject to the following conditions

(7 days notice or more NO CHARGE, less than 7 days notice £10.00 will be deducted from your deposit).

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7. Refunds.

Cancellations will be refunded depending on notice before the party booking as follows.

14 days or more – FULL REFUND

7-13 days - 50% REFUND

6 days or less – NO REFUND



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